How to install ZTOOL drivers on your PC

In most cases, after installing the ZTOOLS and connecting a PC/laptop to the ZFP panel, the drivers necessary to allow data to be sent and received will install automatically. However, in rare cases, the first time install may stall. In these cases it is necessary to point out the location of the drivers so that the install can be completed. To do this follow the steps below:

1. First, open the laptop's Device Manager.

If the driver has not been installed automatically there will be a yellow triangle with a black exclamation mark next to '**ZFP device**' (example shown below):



2. Right-click on 'ZFP device' and click 'Update Driver Software...' (example shown below):

Update Driver Software
Disable
Uninstall
Constant and the state of the state
Scan for hardware changes
Properties

3. Click 'Browse my computer for driver software' (example shown below):



4. To navigate to the correct driver location click the '**Browse**...' button (example shown below):

Browse for driver software on your computer	
Search for driver software in this location:	
F\\Drivers	Browse
✓ Include subfolders	

- 5. Depending on the operating system, go to My Computer and select C: drive.
- 6. Depending on the operating system, you need to select the following folder location for the drivers: **Program Files or Program Files x86**. Then select the correct '**Bin**' file suited to your PC (example shown below):



- When the correct folder has been selected click the 'OK' button to go back to the previous screen. Notice now that the correct location is listed in the Search Box. Click the 'Next' button to proceed.
- 8. During the install, Windows Security may ask for confirmation to install. Ensure the 'Always trust software...' box is ticked and click the 'Install' button (example shown below):



After the install is successful, the following confirmation will be displayed (example shown below):

Windows has	successfully updated y	our driver software	2	
Windows has finish	ed installing the driver softw	are for this device:		
C-Tec Z	P			